

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 6th day of June 2020

C.G. No: 293/2019-20/Anantapur Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Chairperson

Sri. Dr. R. Surendra Kumar

Independent Member

Between

C. V. Gokulnath Reddy,
C/o. M/s. Amarnath Granites,
Chukkalur Road,
Sajjaladinne (V),
Tadipatri (M),
Anantapur -Dist .

Complainant

AND

1. Assistant Executive Engineer/ERO/Tadipatri
2. Deputy Executive Engineer/O/Tadipatri
3. Executive Engineer/O/Gooty

Respondents

ORDER

1. The case of the complainant is that he received a notice from AAO/ ERO/Tadipatri stating that his service was exceeded recorded MD over CMD and issued auto generated case notice dt:27.08.2019 for additional load of 1.75 KW and total load as 75.6 KW vide notice ATP/GTY/TDPO/AG1386/18 dt:27.08.2019. Consumer paid the amounts in October' 19 for additional load and the load need to be enhanced to 75.6 KW and it has to be billed under HT service. Hence back billing was proposed from October '2019 to December'2019 for Rs.1,25,553/-. No notice was issued, no officer has recorded MD over CMD at their service and no auto generated notice dt 27.08.2019 was issued to him. They did not pay the said amount with their knowledge but collected the amount without their knowledge they never exceeded CMD. They have not violated

DESPATCHED

DATE 10/6

Clause No.12.3.3.2 of GTCS. He requested DEE/ Operation/Tadipatri to inspect the premises and record proper RMD over CMD. But he did not respond till today. He requested for inspection of his premises and issue suitable orders for billing the service under LT Cat- III.

2. Respondent No. 3 filed written submission stating that the service is used for industrial service connection in the name of C.V. Gokulnath Reddy, M/s. Amarnath Granites, Chukkaluru (V) in LT Cat -III with the load of 99 HP and service was released on 24.07.2008. Auto generated case was registered vide case No. ATP/GTY/TDPO/AG3077/19 dt : 27.08.2019 for additional load of 1.75 KW/1.8 HP on recorded load 75.60 KW / 100.8 HP against contracted load of 73.85 KW/99 HP total of 75.60 KW /100.8 HP and included in CC bill in the month of October' 19 and paid by consumer in October '19. After payment of additional load case amount, the load need to be enhanced to 100.8 HP, but in CBS software there is no provision to enhance contracted load more than 100 HP. But the billing has been done under LT with load of 99 HP only. Based on load the service shall be billed under HT tariff as per Clause No. 12.3.3.3 of GTCS. Hence a notice was issued for shortfall billing from LT to HT tariff for Rs.1,25,553/- under HT tariff. Net difference is arrived from October'19 to December'19 and consumer is liable to pay the amount.

FAO was issued for auto generated additional load case as the case registered for additional load is NIL and his contracted load is 73.85 KW(99 HP) connected load also 73.85 KW (99HP) vide order No.DE/OPN/GOOTY/AE/ Coml/F. No. FAO/D.No.877/2020-21, dt : 03.01.2020 and shortfall bill amount of Rs.1,25,553/- and also Rs. 4,000/- was withdrawn vide RJ No.35/01-2020.


3. When contacted the consumer by the staff of the forum on 29.04.2020 at 12.10 P.M over phone consumer informed that his grievance was resolved.
4. The complaint is disposed off in favour of the complainant as his grievance is resolved.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6th June 2020.

Sd/-
Independent Member

Sd/-
Chairperson

True Copy

Member Finance

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.